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# Use of Medicare Telehealth Services During the COVID-19 Pandemic

In response to the coronavirus disease 2019 (COVID-19) pandemic, CMS made a number of changes that allowed Medicare beneficiaries to access a wider range of telehealth services without having to travel to a health care facility. Although these changes are currently temporary, CMS is exploring whether telehealth flexibilities should be extended. These two concurrent reviews will be based on Medicare Parts B and C data and will examine the use of telehealth services in Medicare during the COVID-19 pandemic. The first review will examine the extent to which telehealth services are being used by Medicare beneficiaries, how the use of these services compares to the use of the same services delivered face-to-face, and the different types of providers and beneficiaries using telehealth services. The second review will identify program integrity risks with Medicare telehealth services to ensure their appropriate use and reimbursement during the COVID-19 pandemic.

Announced or Revised	Agency	Title	Component	Report Number(s)	Expected Issue Date (FY)
July 2020	Centers for Medicare and Medicaid Services	Use of Medicare Telehealth Services During the COVID-19 Pandemic	Office of Evaluation and Inspections	OEI-02-20-00520	2021