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Railroad Medicare Provider Enrollment: Temporary Provisional Medicare Billing Privileges Due to COVID-19

Effective immediately, the Palmetto GBA Railroad Medicare Provider Enrollment line will assist with provisional enrollment. A representative can be reached at 888—355—9165, Option 3, between the hours of 8:30 a.m. to 5 p.m. ET.

What does this mean to you?

This feature allows physicians and nonphysician practitioners to initiate temporary provisional Medicare billing privileges via telephone and address questions regarding provider enrollment flexibilities afforded by the COVID-19 waiver.

Application Process

You must have completed a temporary provisional enrollment with your local Medicare Administrative Contactor (MAC) and must have seen or plan on seeing a Railroad Medicare patient.

We will assign a PTAN/Billing number and the effective date will be the same effective date of your local Medicare. A temporary billing approval letter will also be sent to you with your PTAN.

CMS recently released Frequently Asked Questions (FAQs) about Medicare Provider Enrollment Relief related to COVID-19 including the toll-free hotlines available to provide expedited enrollment with the local MACs and answer questions related to COVID-19 enrollment requirements.